

User Guide User Registration and Management

PURPOSE

This user guide acts as a reference for **Applicants** to manage their **OCP Account**.

Use this manual to manage:

- Registering A Local User Account
- Registering A Foreign User Account
- Forgot Password
- Reviewing and edit user profile
- Enabling One Time Password (OTP)
- Changing password from user profile

GLOSSARY

The following acronyms are used frequently:

Term	Meaning
ОСР	One Common Portal
ROCBN	Registry of Companies and Business Names

FURTHER ASSISTANCE

If you have any questions or issues while using OCP, please call us at +673-2380505 or send an email to info.rocbn@mofe.gov.bn

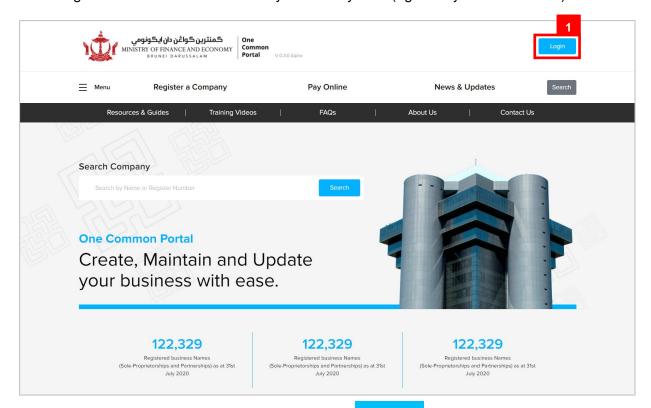
Table of Content

Topics	Page
Introduction	<u>2</u>
Registering A Local User Account	<u>4</u>
Registering A Foreign User Account	<u>9</u>
Forgot Password	<u>14</u>
Editing your user profile	<u>18</u>
Enabling One Time Password (OTP)	28
Changing password from User Profile	<u>36</u>

REGISTERING A LOCAL USER ACCOUNT Applicant Online User

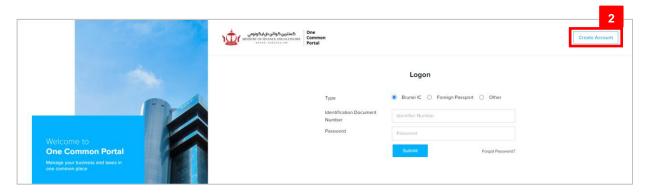
Note:

- Please prepare your own personal E-mail.
- Register for an OCP account with your identity card (aged 12 years and above).



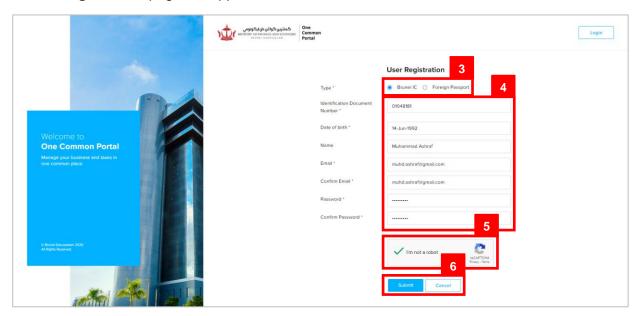
1. Navigate to the OCP website and click on the Login button.

Logon page will appear.



2. Click on the Create Account button.

User Registration page will appear.



- 3. Click on the Brunei IC radio button for business users with Brunei IC.
- 4. Enter the details for User Registration sections as per the example below:

Section	Field	Mandatory (?)	Example
	Identification Document Number	√	01048181
	Date of Birth	✓	14-Jun-1992
User Registration	Name	✓	For Brunei IC, system will auto populate the name by extracting data from Immigration database using the Identification Document Number and Date of Birth information
	Email	✓	muhd.ashraf@gmail.com
	Confirm Email		muhd.ashraf@gmail.com
	Password	✓	P@ssword1
	Confirm Password	✓	P@ssword1

5. Click on the checkbox and verify yourself (if required).

Note:

 Name will only be auto populated if the Identification Document Number matches the Date of Birth in the Immigration database.

- Password must be at least 8 alphanumeric characters with a minimum of:
 - I. One Capital Letter (A-Z)
 - II. One **Small Letter** (a-z)
 - III. One Digit (1-9)
 - IV. One Special Character (! *)
- 6. Click on the Submit button.

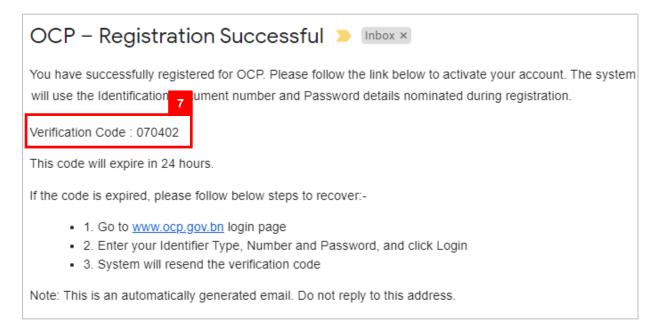
There will be a message, indicating that the registration was a success and activation email was sent out.



Note: If the activation email is not received, click on the

Resend Verification Code button.

Log in to the email that was used in the OCP account registration and open the e-mail **OCP** – **Registration Successful** in your inbox.

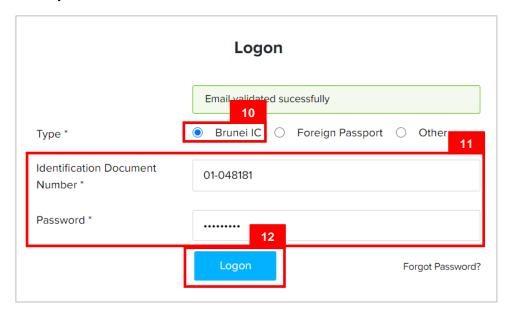


7. Take note of the verification code.



- 8. Enter the verification code in the _____ field.
- 9. Click on the Submit button.

There will be a message, indicating that the email has been successfully validated. Try to log in to your OCP account.



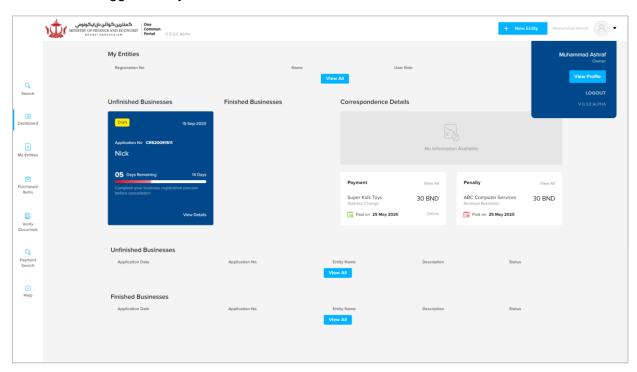
- 10. Click on the

 Brunei IC radio button for business users with Brunei IC.
- 11. Enter the details for **Logon** sections as per the example below:

Field	Example
Identifier Number	01048181
Password	P@ssword1

12. Click on the Logon button.

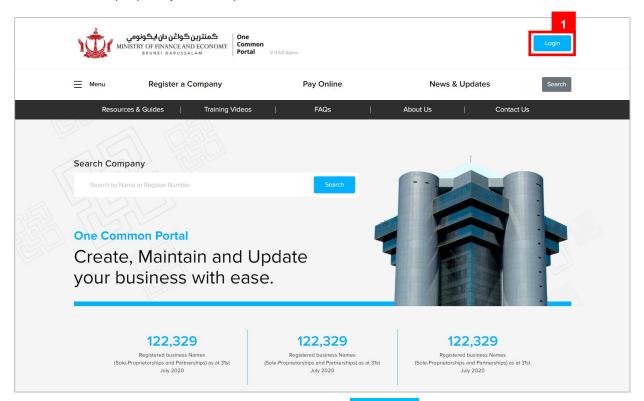
You will be logged in to your OCP account.



REGISTERING A FOREIGN
USER ACCOUNT

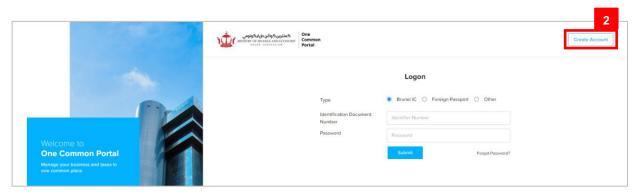
Applicant
Online User

Note: Please prepare your own personal E-mail.



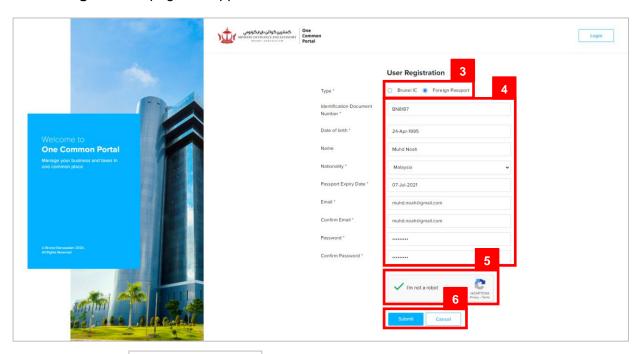
1. Navigate to the OCP website and click on the Login button.

Logon page will appear.



2. Click on the Create Account button.

User Registration page will appear.



- 3. Click on the Foreign Passport radio button for business users with foreign passports.
- 4. Enter the details for **User Registration** sections as per the example below:

Section	Field	Mandatory (?)	Example
	Identifier Number	✓	BN8187
	Date of Birth	✓	24-Apr-1995
	Name	✓	Muhd Noah
	Nationality	✓	Malaysia
User	Passport Expiry Date	✓	07-Jul-2021
Registration	Email	√	muhd.noah@gmail.com
	Confirm Email	✓	muhd.noah@gmail.com
	Password	✓	P@ssword1
Confirm Password		✓	P@ssword1

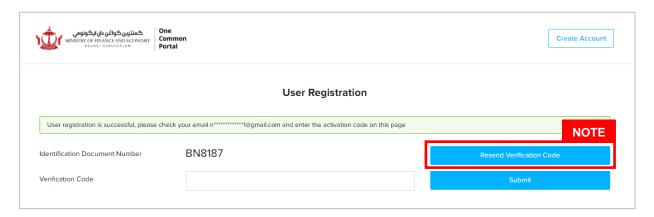
5. Click on the checkbox and verify yourself (if required).

Note: Password must be at least 8 alphanumeric characters with a minimum of:

- I. One **Capital Letter** (A-Z)
- II. One **Small Letter** (a-z)
- III. One Digit (1-9)
- IV. One **Special Character** (! *)

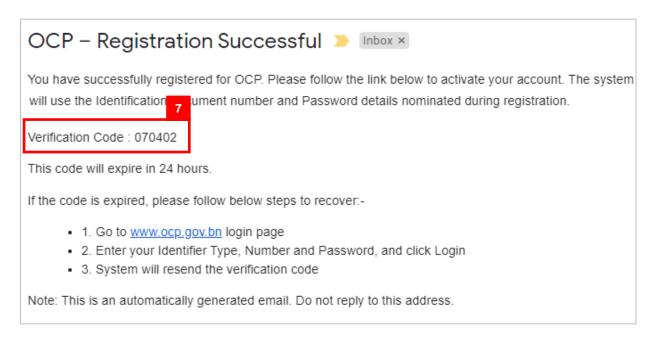
6. Click on the Submit button.

There will be a message, indicating that the registration was a success and activation email was sent out.



Note: If the activation email is not received, click on the

Log in to the email that was used in the OCP account registration and open the e-mail **OCP** – **Registration Successful** in your inbox.



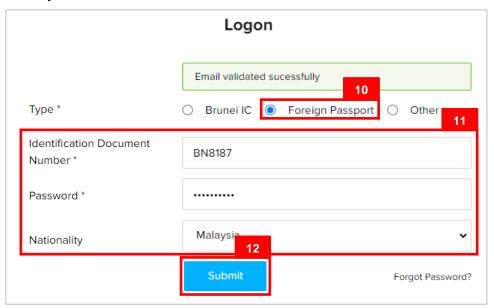
7. Take note of the verification code.

button.



- 8. Enter the verification code in the _____ field.
- 9. Click on the Submit button.

There will be a message, indicating that the email has been successfully validated. Try to log in to your OCP account.

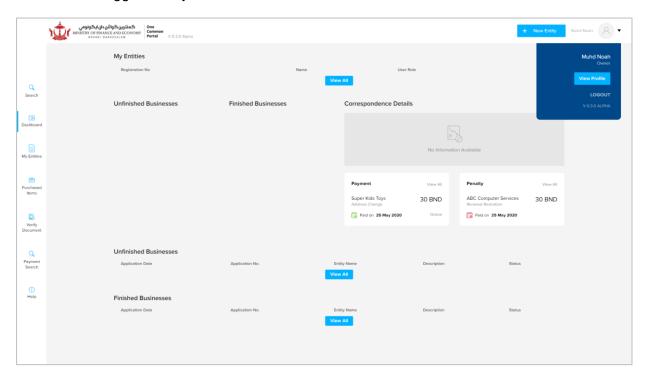


- 10. Click on the Foreign Passport radio button for business users with foreign passports.
- 11. Enter the details for **Logon** sections as per the example below:

Field	Example
Identifier Number	BN8187
Password	P@ssword1
Nationality	Malaysia

12. Click on the Submit button.

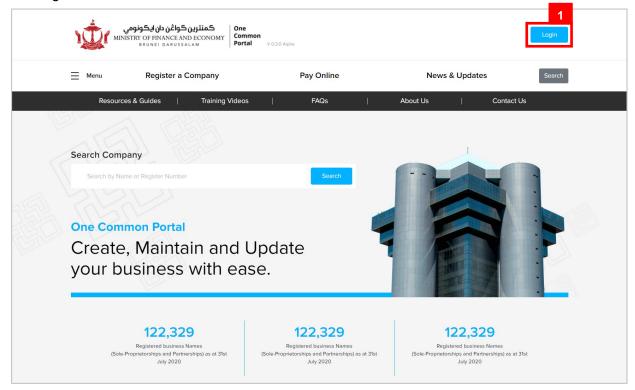
You will be logged in to your OCP account.



FORGOT PASSWORD Applicant Online User

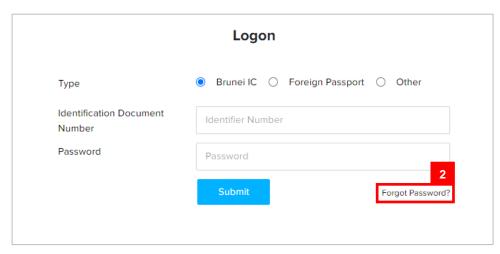
If you have forgotten your password, you can reset your password.

Navigate to the OCP website.

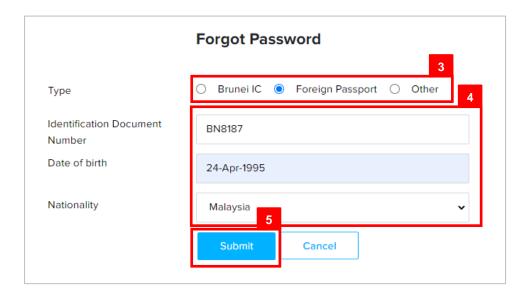


1. Click on the Login button.

Logon page will appear.



2. Click on the Forgot Password? link

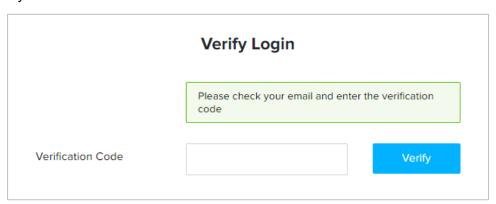


- 3. Click on the appropriate **Type**.
- 4. Enter the details for Forgot Password sections as per the example below:

Section	Field	Mandatory (?)	Example
	Identification Document Number	√	BN8187
Forgot	Date of Birth	✓	24-Apr-1995
Password	Nationality	✓	Malaysia
		*only for Foreign Passport	

5. Click on the Submit button.

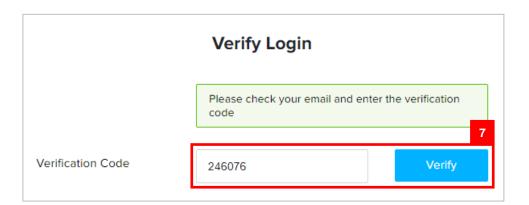
There will be a message, indicating that an activation code to reset password was sent to your email.



Log in to your email account and open the e-mail **OCP – Forgotten password verification code** in your inbox.

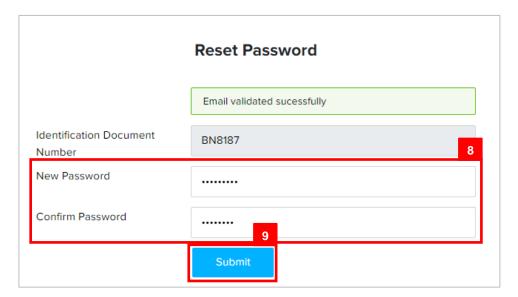
OCP – Forgotten password verification code An activation code has been generated for your forgotten password request user: Identifier Number: BN8187 Date of Birth: 24-04-19 Werification Code: 246076 User Email: muhd.noah@gmail.com This code will expire in 24 hours. Note: This is an automatically generated email. Do not reply to this address.

Take note of the verification code.



7. Enter the verification code in the field and click on the verify button.

There will be a message, indicating that the email has been successfully validated.



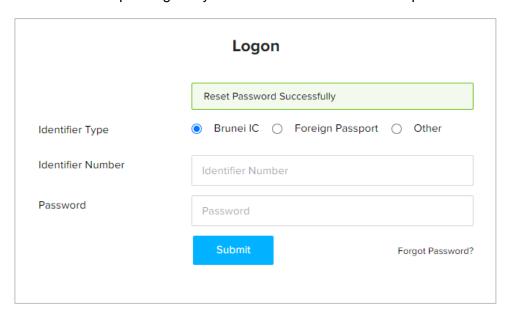
8. Enter the details for **Logon** sections as per the example below:

Field	Example
Identification Document Number	01048180
Password	P@ssword1

9. Click on the Submit button.

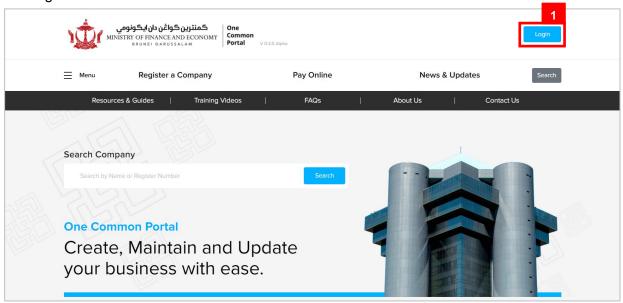
There will be a message, indicating that the email has been successfully validated.

You can attempt to login to your OCP account with the new password now.



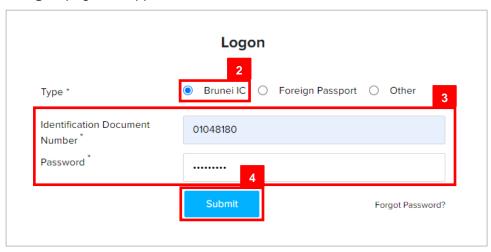
EDITING YOUR USER Applicant PROFILE (BRUNEI IC) Online User

Navigate to the OCP website.



1. Click on the Login button.

Logon page will appear.

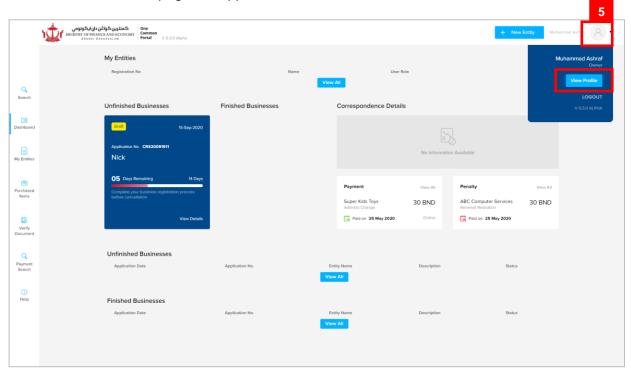


- 2. Click on the Brunei IC radio button for business users with Brunei IC.
- 3. Enter the details for **Logon** sections as per the example below:

Field	Example
Identification Document Number	01048180
Password	P@ssword1

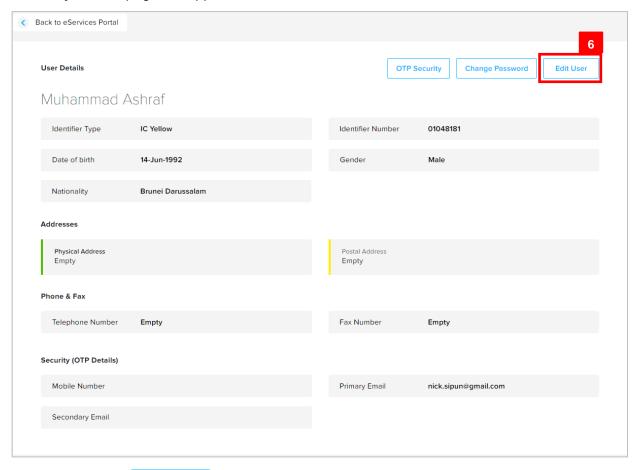
4. Click on the Submit button.

The main dashboard page will appear.



5. Click on the icon and click on the button to view your profile.

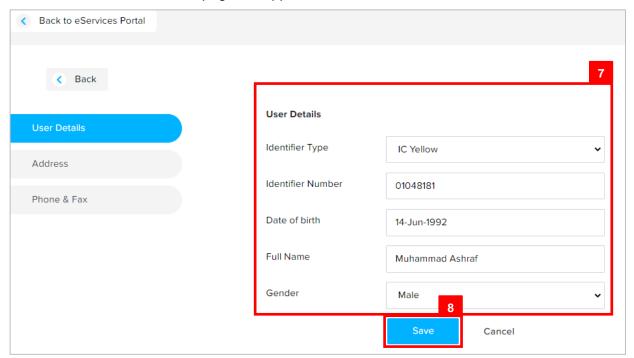
The My Profile page will appear.



6. Click on the Edit User button to edit your profile.



The Maintain User Details page will appear.



7. The **User Details** section can be updated as per below example:

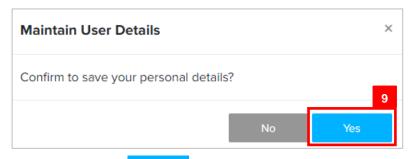
Field	Example	
	Yellow	
	If Identification Document Number start with 00 or 01, Identification Document is IC Yellow.	
Identification Document	If Identification Document Number start with 30 or 31, Identification Document is IC Purple.	
	If Identification Document Number start with 50 or 51 Identification Document is IC Green.	
Identification Document Number	01048180	
Date of Birth	14-Jun-1992	
Full Name	Auto populated by extracting data from Immigration database using the Identification Document Number and Date of Birth information	
Nationality		
Gender		

Note: It is mandatory to upload **Supporting Document** if there are changes in **Identification Document Number.**

8. Click on the Save button.

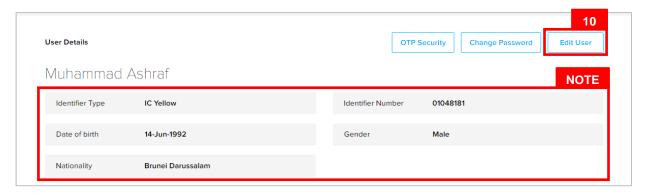
< Back	To go back to the My Profile page.
Cancel	To cancel the updating profile action.

A confirmation message will appear.



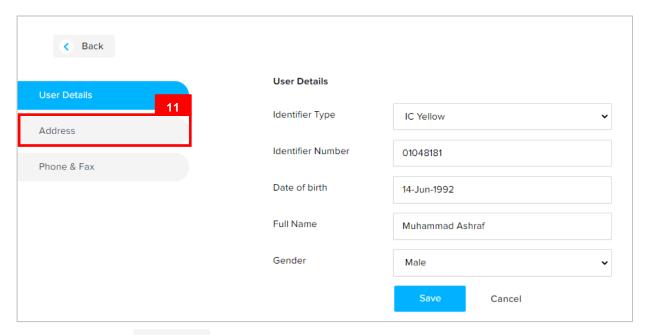
9. Click on the Yes button to save the changes.

The My Profile page will appear.



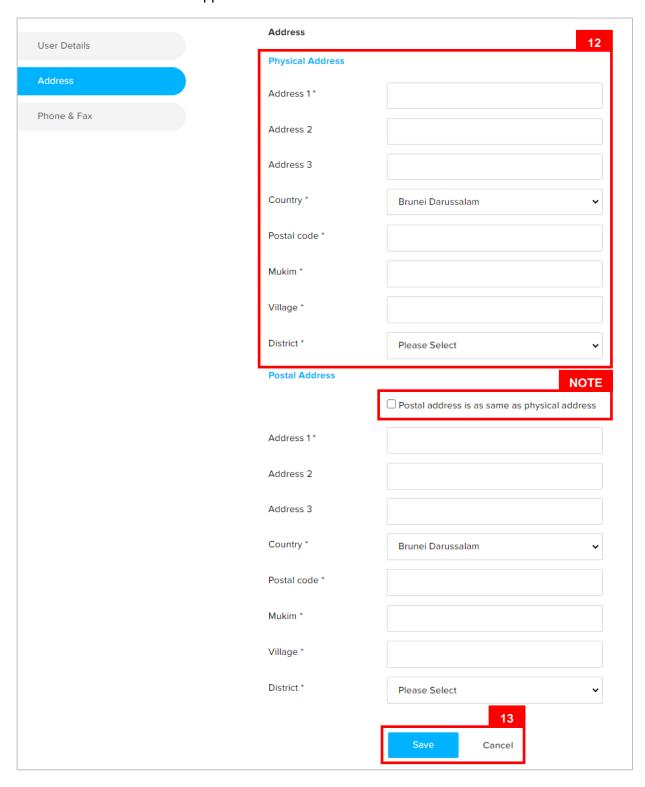
Note: Any changes to the User Details will be shown here.

10. Click on the Edit User button to continue editing your profile.



11. Click on the button to edit your address.

The **Address** section will appear.



12. Update the **Address** section as per below examples.

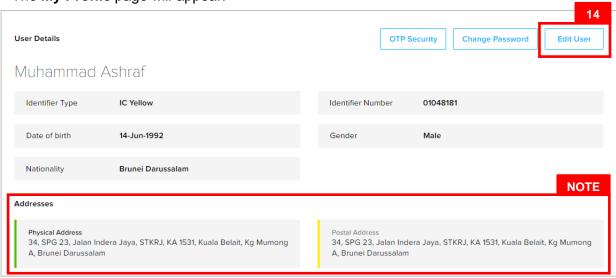
Section	Field	Example
	Address 1	34, SPG 23, Jalan Indera Jaya, STKRJ
	Address 2	-
	Address 3	-
	Country	Brunei Darussalam
Physical Address		KA1531
i nyoloai / idai eee	Postal Code	Filling in the postal code will auto populate the Mukim and Village field.
	Mukim	Kuala Belait
	Village	Kg Mumong A
	District	Belait

Note:

- Fields Mukim & Village will only show if Country selected is Brunei Darussalam.
- Clicking the checkbox Postal address is as same as physical address will cause the **Postal Address** section to disappear.
- 13. Click on the Save button.

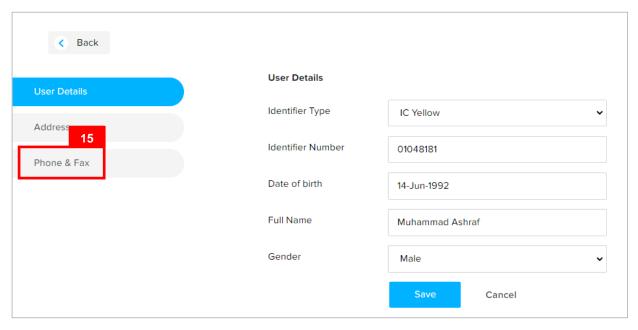
Cancel	To cancel the updating profile action.
--------	--

The My Profile page will appear.



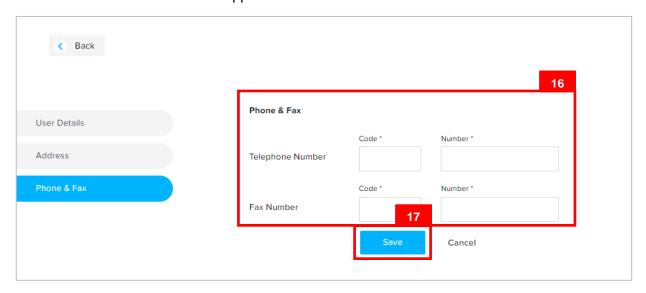
Note: Any changes to the Addresses will be shown here.

14. Click on the Edit User button to continue editing your profile.



15. Click on the Phone & Fax button to edit your phone & fax numbers.

The **Phone & Fax** section will appear.



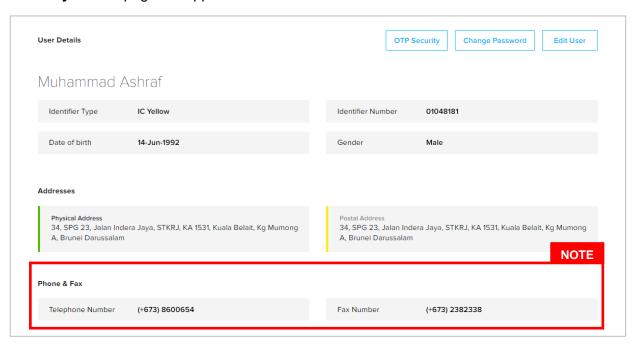
16. Update the **Phone & Fax** section as per below examples.

Section	Field	Example
Telephone Number	Code	+673
	Number	8600654
Fax Number	Code	+673
	Number	2382338

17. Click on the Save button.

Cancel	To cancel the updating profile action.
--------	--

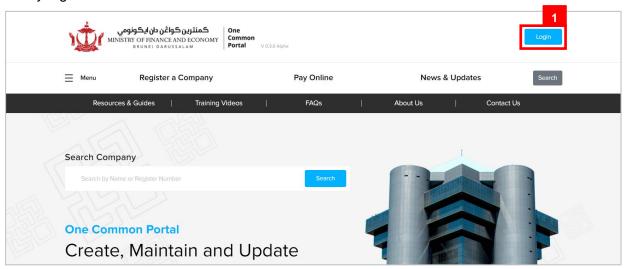
The My Profile page will appear.



Note: Any changes to the Addresses will be shown here.

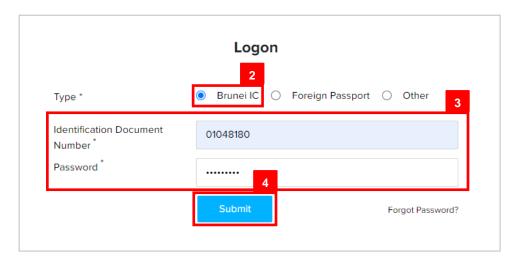
ENABLING ONE TIME	Applicant
PASSWORD (OTP)	Online User

Users can setup their account to require them input a One Time Password every time they log in to their account.



1. Navigate to the OCP website and click on the Login button.

Logon page will appear.

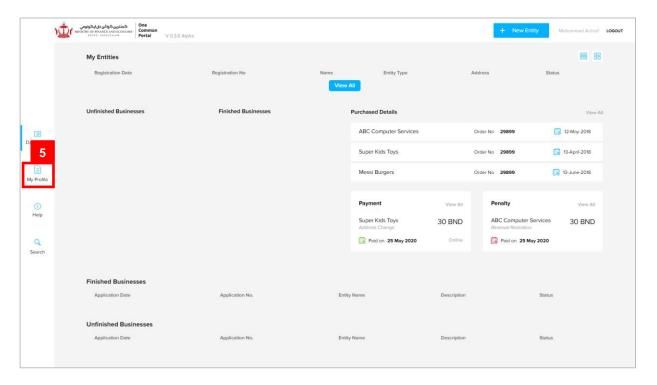


- 2. Click on the Brunei IC radio button for business users with Brunei IC.
- 3. Enter the details for **Logon** sections as per the example below:

Field	Example
Identification Document Number	01048180
Password	P@ssword1

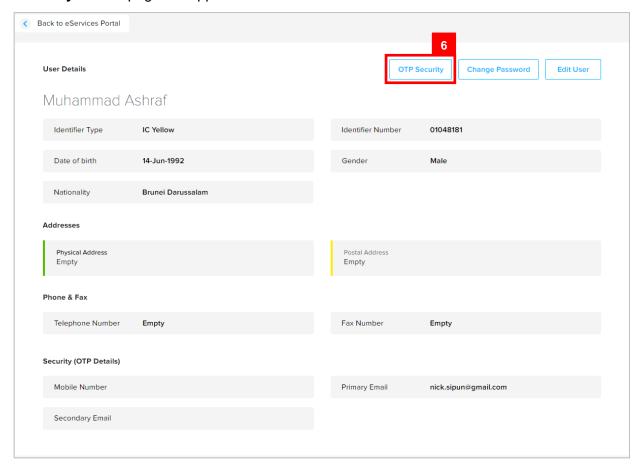
4. Click on the Submit button.

The main dashboard page will appear.

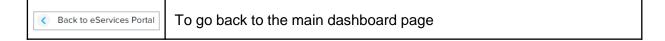


5. Click on the My Profile icon to view your profile.

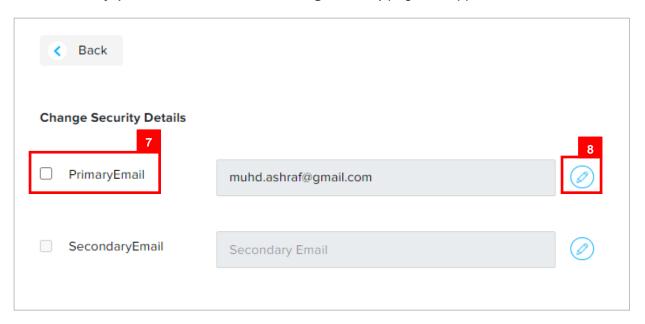
The My Profile page will appear.



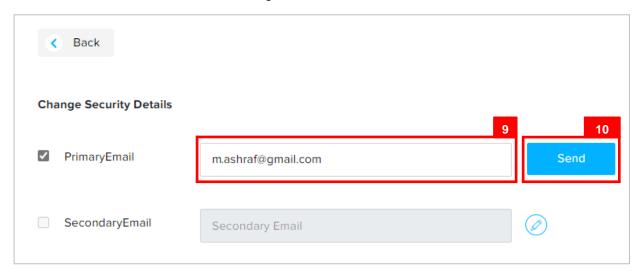
6. Click on the OTP Security button to edit your profile.



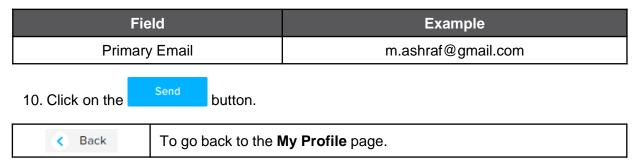
The Security (One Time Password Sending Method) page will appear.



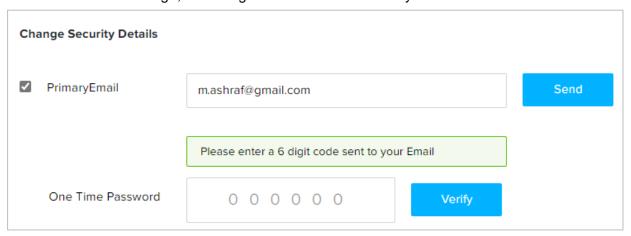
- 7. Click on the PrimaryEmail checkbox to turn on OTP setting.
- 8. The primary email address will be the registration email by default. To change the email address, click on the logo.



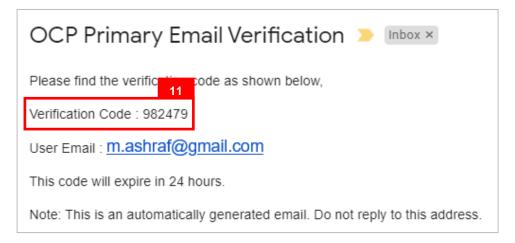
9. Update the **Primary Email** section as per below example.



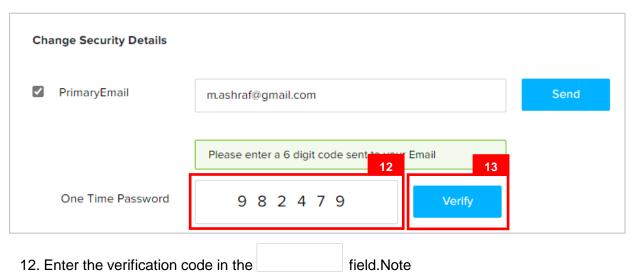
There will be a message, indicating that a code was sent to your email.



Log in to your email and open the e-mail OCP - Primary Email Verification in your inbox.

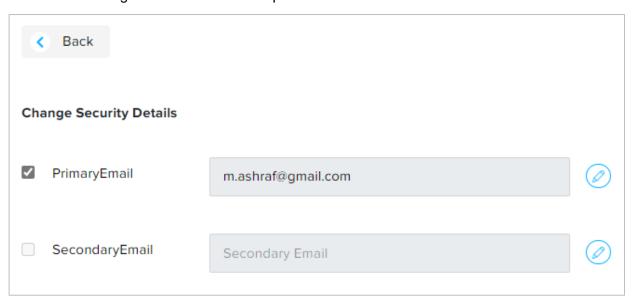


11. Take note of the verification code.



13. Click on the

Your OTP configuration has been set up.



Log out of your OCP account and log in again to verify that OTP has been configured successfully.

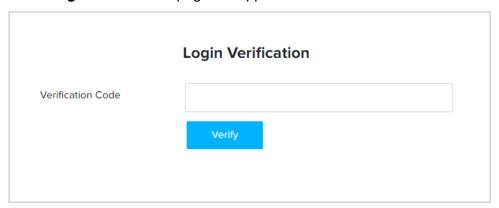


- 14. Click on the Brunei IC radio button for business users with Brunei IC.
- 15. Enter the details for **Logon** sections as per the example below:

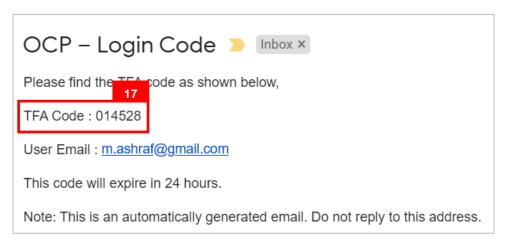
Field	Example
Identification Document Number	01048180
Password	P@ssword1

16. Click on the Submit button.

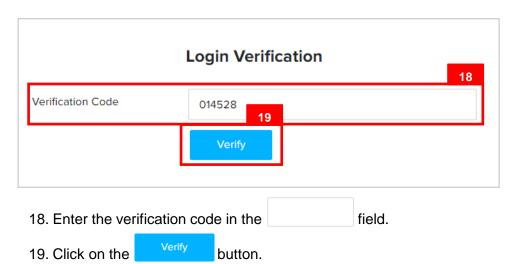
The Login Verification page will appear.



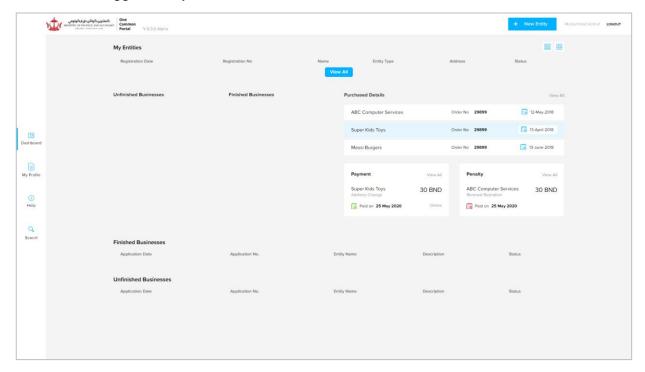
Log in to your email and open the e-mail **OCP – Login Code** in your inbox.



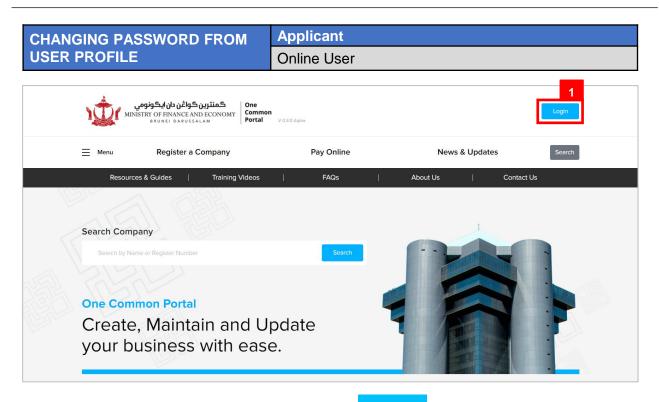
17. Take note of the verification code.



You will be logged in to you OCP account.

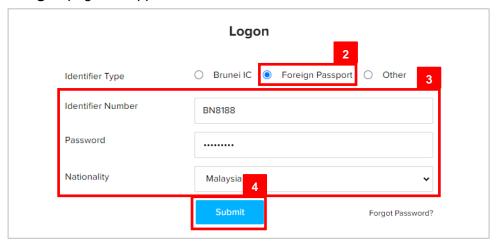


Note: Repeat steps 7-13 to set up OTP for secondary email.



1. Navigate to the OCP website and click on the Login button.

Logon page will appear.

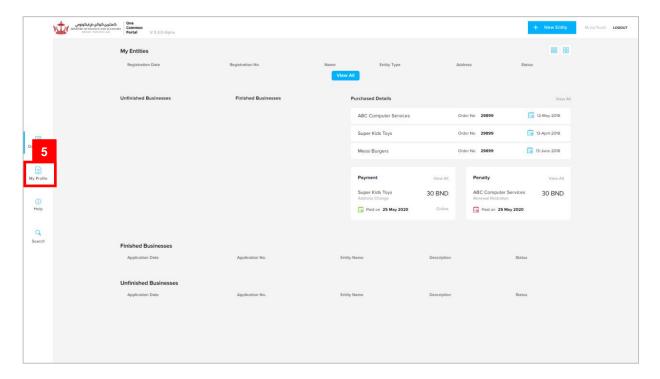


- 2. Click on the Foreign Passport radio button for business users with Foreign Passport.
- 3. Enter the details for **Logon** sections as per the example below:

Field	Example
Identification Document Number	BN8187
Password	P@ssword1
Nationality	Malaysia

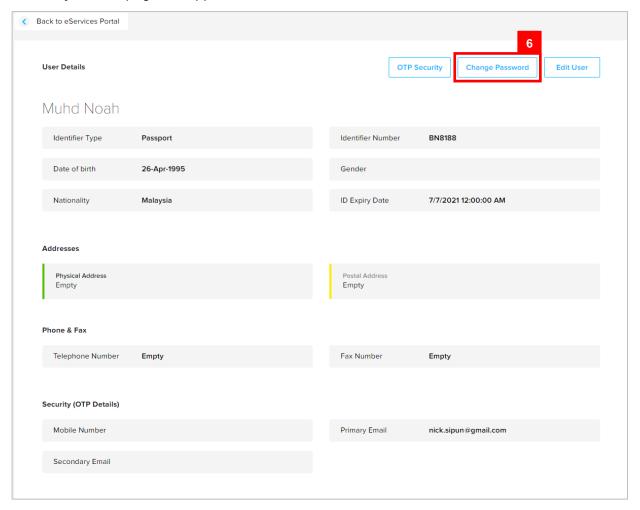
4. Click on the Submit button.

The main dashboard page will appear.



5. Click on the My Profile icon to view your profile.

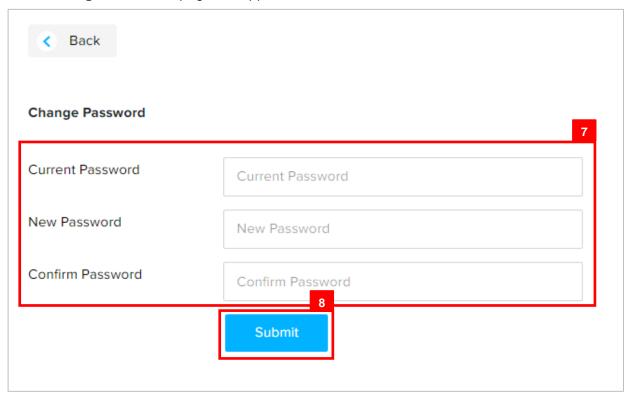
The My Profile page will appear.



6. Click on the Edit User button to edit your profile.

Back to eServices Portal To go back to the main dashboard page

The Change Password page will appear.



7. The **Change Password** section can be updated as per below example:

Field	Example
Current Password	P@ssword1
New Password	P@ssword2
Confirm Password	P@ssword2

8. Click on the Save button.



If successful, you will be redirected to the My Profile page.

